

QUALITY POLICY

This policy defines the framework for the qualitative management in the organization "ADVANCING TOGETHER".

We, "ADVANCING TOGETHER" through the provision of our services and projects, aim to meet the objectives of the organization. The organization will show a special commitment into meeting the requirements and expectations of the stakeholders and legal requirements. Our constant goal and commitment have been and will be to offer quality in the services and projects of the organization.

A team of highly motivated staff and dedicated to providing the highest level of service. Our strength comes from our commitment towards our donors, partners, clients and employees. Our goal is to provide quality services that fully meet the requirements of our customers and legal requirements, ensure a stable financial situation and meet the interests of the partners of the organization.

Through the implementation of the quality management system according to the standard ISO 9001: 2015 (SMC), we will achieve the fulfillment of the requirements of the company in general. Simultaneously with the implementation of the management system we will achieve improvement through innovations, standardization of the processes and their improvement, leadership of the organization, as well as monitoring.

To achieve our goal, the management and employees of the organization "ADVANCING TOGETHER" are obliged to:

- Fulfill the requirements, of the donors, partners, beneficiaries, clients, and specific project requirements;
- Act according to the assigned responsibilities and defined procedures;
- Continuously fulfill the requirements of the standard;
- Continuously work towards improving the effectiveness and efficiency of the working processes and staffing skills;
- Act on preventive manner in order to avoid non-conformities;
- Recognize, implement and review quality management policy.

The set obligations can only be achieved with knowledge, professionalism, experience and motivation of the employees, through building their skills as well as monitoring the technological development and market demands.